

From: [PSC Public Comment](#)
To: [Debbie Music](#)
Subject: RE: 2026-00185 Navitas KY NG, LLC
Date: Monday, August 31, 2026 9:30:00 AM

Case No. 2026-00185

Thank you for your comments on the application of Electric and Natural Gas Utility Affordability. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00185 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00185 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Debbie Music [REDACTED]
Sent: Thursday, August 27, 2026 11:30 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2026-00185 Navitas KY NG, LLC

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My name is Debbie Burton, I am President of a non profit in Van Lear Ky. We are the Van Lear Historical Society, Coal Miners Museum. This building was built in 1913 and housed the Consolidated Coal Corp at that time. They ran 5 underground coal mines from 1909 -1946, Anyway, we have had gas to heat our building for a very long time. Navitas KY bought out the local gas company some years ago. 3 months ago I get our gas bill, it was \$90.00. We had used no gas at all. So, I called and said this can't be right, do I have a gas leak, because our meter has not changed. No I was told this is the meter charge. I replied. I have to pay you \$90 to not use any gas at all. This is totally unbelievable, they replied you should have went to our meeting on the subject. They had us listed as a business account, so I explained this was a non profit. They would check to see if they could reduce it. Next month same thing \$90, for not using one ounce of gas. They changed us to a corporate account. I called again, explain we are a non profit. They will check again to see if they could do anything. Next month same thing \$90. I called again, they can't do anything for us, So at this rate I have paid them \$270.00 for not using one ounce of gas, this should be a felony. I said, Disconnect us, we will have to find another heat source. I cannot imagine what the charge would be if we actually used gas. Anyway, this is wrong. I personally have them at my home, my gas during the summer flat rate was just above \$16.00, I don't have a choice at this time, I will have to use them in my home, hopefully the rate for a resident service won't go up. But this is not right to charge a non profit \$90.00 a month for not using any gas at all. It should be illegal. Please look closely at this. I know my Church was charged \$98.00 flat rate. We both at looking to change to propane. This is a shame.

Debbie Burton

Service List for Case 2026-00185

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